



# Prestek Computing Ltd RMA Form

Customer Name:

**Return goods to:**  
Prestek Computing Ltd  
Unit 22, The Business Centre  
Molly Millars Lane  
Wokingham  
Berkshire  
RG41 2QY

Prestek Contact	Customer Contact	Request Date	Authorised Date

Prestek Invoice No.	Part number	Product Description	Fault	Serial Number	Purchase Date	FOR OFFICE USE ONLY:		Received Date:		Prestek Purchase Date	Sales Price
						Credit / Replace	Warranty	Prestek Internal Ref			

### Terms and Conditions

Any shipping cost incurred in returning product to Prestek is the customers responsibility.  
 All products will be inspected for damage. No credit or replacements will be given against damaged products and such product will be returned at customers expense. If an advance replacement has been issued and the returning products are found to be damaged. An invoice will be raised to cover the replacement costs.  
 Goods will not be accepted from the carrier unless clearly marked with an issued RMA number  
 Goods will not be accepted if received in un-suitable packaging.  
 This especially applies to goods which are susceptible to damage by electronic discharge, such products must be protected by anti-static bags.  
 Once issued RMA is only valid for 7 days, if goods not received within 7 days they may be refused.

**Prestek Computing Ltd**  
**Unit 22, The Business Centre**  
**Molly Millars Lane,**  
**Wokingham, Berkshire**  
**RG41 2QY**  
 Tel: 01628 821800, Fax: 01628 821808  
 sales@prestekcomputing.co.uk

